



DHHS WAIVER ADVISORY COMMITTEE **MEETING MINUTES**

Date: January 24, 2012 **Time:** 11:00 am – 1:00 pm **Location:** McKimmon Center, Raleigh, NC

MEETING CALLED BY			Mike Watson, Deputy Secretary for Health Services		
TYPE OF MEETING			DHHS Waiver Advisory Committee (DWAC)		
ATTENDEES					
COMMITTEE MEMBERS			STATE STAFF ATTENDEES		
NAME	AFFILIATION	PRESENT	NAME	AFFILIATION	PRESENT
Peggy Terhune	Monarch	<input checked="" type="checkbox"/>	Beth Melcher	Assistant Secretary DHHS	<input checked="" type="checkbox"/>
Margaret Stargell	Coastal Horizons Center, Inc.	<input checked="" type="checkbox"/>	Ken Marsh	LME Support Services	<input checked="" type="checkbox"/>
Jack Naftel, MD	NC Physicians Association	<input checked="" type="checkbox"/>	Kathy Nichols	Waiver Programs Mgr.	<input checked="" type="checkbox"/>
Rosemary Weaver	State	<input checked="" type="checkbox"/>	Kelly Crosbie	DMA	<input checked="" type="checkbox"/>
Carol Messina	State	<input checked="" type="checkbox"/>	Jim Jarrard	DMH/DD/SAS Asst. Dir.	<input checked="" type="checkbox"/>
Susan Monroe	Local	<input checked="" type="checkbox"/>	Flo Stein	DMH-CPM Section Chief	<input checked="" type="checkbox"/>
Marc Jacques	Local	<input checked="" type="checkbox"/>	Mabel McGlothlen	DMH/DD/SAS	<input checked="" type="checkbox"/>
Deby Dihoff	NAMI	<input checked="" type="checkbox"/>	Eric Fox	DMH/DD/SAS	<input checked="" type="checkbox"/>
Ellen Perry	DD	<input checked="" type="checkbox"/>			
Cherene Caraco	Mecklenburg's Promise	<input checked="" type="checkbox"/>			
Lois Cavanagh-Daley	NC CANSO	<input checked="" type="checkbox"/>	GUEST		
Arthur C. Wilson	Transylvania Co.	<input checked="" type="checkbox"/>	NAME	AFFILIATION	PRESENT
William Smith III	Wayne Co.	<input checked="" type="checkbox"/>			<input type="checkbox"/>
Brian Ingraham	Smoky Mtn.	<input checked="" type="checkbox"/>			<input type="checkbox"/>
Ken Jones	Eastpointe	<input checked="" type="checkbox"/>			<input type="checkbox"/>
Mike Watson	Deputy Sec. for Health Svcs	<input checked="" type="checkbox"/>			<input type="checkbox"/>
Craigan Gray	Director	<input checked="" type="checkbox"/>			<input type="checkbox"/>
Tara Larson	Chief Clinical Operations Officer	<input checked="" type="checkbox"/>			<input type="checkbox"/>
Steve Jordan	Director	<input checked="" type="checkbox"/>			<input type="checkbox"/>
U. Nenna Lekwauwa	Medical Director	<input checked="" type="checkbox"/>			<input type="checkbox"/>

1. Agenda topic: Welcome and Introduction Presenter(s): Mike Watson

Discussion	<ul style="list-style-type: none"> Welcome to members and guests. Brief outline of DWAC intent Introduction of Committee members. 		
Conclusions			
Action Items	Person(s) Responsible	Deadline	
<input type="checkbox"/> N/A			

2. Agenda topic: Scope and Purpose of DWAC Presenter(s): Kathy Nichols

Discussion	<ul style="list-style-type: none"> Reviewed DWAC Charter including: charge of the committee, terms of membership, Officer's responsibilities. 		
Conclusions			
Action Items	Person(s) Responsible	Deadline	
<input type="checkbox"/> Committee meetings to be coordinated by DMA and DMH staff	Kathy Nichols/Ken Marsh	Monthly	

3. Agenda topic: Roll Call and Chair Nominations Presenter(s): Ken Marsh

Discussion	<ul style="list-style-type: none"> Roll of Chairperson outlined Nomination of chairperson discussed, nomination form distributed. State members removed from nomination process – prefer stakeholder to hold Chair position. 		
Conclusions	<ul style="list-style-type: none"> Members to consider and provide input to naming a chair via phone or email prior to next meeting, or bring input to next meeting. 		

	<ul style="list-style-type: none"> Further discussion and decision to be made at February meeting. 	
Action Items		Person(s) Responsible
<input type="checkbox"/> List of members with phone or email information to be compiled and distributed to members prior to next meeting.		Ken Marsh
		February 27, 2012

4. Agenda topic: Presentation/Updates – 1915 b/c Medicaid Waivers

Presenter(s): Kelly Crosbie

Discussion	<ul style="list-style-type: none"> 1915 (b)(c) Waiver presentation. Goals for implementing waiver discussed How the Medicaid Waiver works What the LME-MCO does for Medicaid Monitoring LME-MCO (Levels of Accountability) Monitoring LME-MCO (Activities) 	
Conclusions		
Action Items		Person(s) Responsible
<input type="checkbox"/> None		

5. Agenda topic: Suggested Future Waiver Update Information Presenter(s): Tara Larson & Steve Jordan

Discussion	<ul style="list-style-type: none"> Data <ul style="list-style-type: none"> Data being collected at MCO level. Eventually data comes up to State level. Discussed types of data being collected and requested input for future data needs Discussed mechanism for collecting data. Outcome Data Requests: <ol style="list-style-type: none"> to reflect whether individuals are getting better, if individuals are receiving services they want to receive, Monitoring of Psychotropic drugs, Life and Health outcomes – settings they want to be in, work or volunteer service opportunities, Questioned whether healthcare & IDD will come together Behavioral health – how to incorporate with DD. Will National Core Indicators be used Request to compare data from MCO regions prior to implementation with information collected after go-live date Want to determine if the services have value, not just quantity Question raised whether personal outcomes have been imbedded into waiver system. Answer: they have been imbedded into the waiver contracts. Have been measuring prevention – moving more toward outcome not just process. Need to ensure IT knows how to submit/pay claims Questions raised whether the information will be shared. Request for data that reflects unintended consequences such as financing shifts to homeless shelters, adult care, etc. Due Process <ul style="list-style-type: none"> Different due process under managed care. Key item: it is mandatory at MCO level. Involved a very formal process with a lot of federal rules involved. Consumers have not been used to this type of process. Question raised whether Medical Necessity terms will be standardized across the state. Answer: DMH's intent for Medical Necessity to be the same across the state and measured the same way. Concerns regarding term "Recovery". Considered to be inappropriate for IDD. Customer Service <ul style="list-style-type: none"> DWAC needs to begin working on now. Questions regarding State and Local funding, also whether City and County funding is protected in an MCO environment. Answer: Involves an integration of Medicaid and State funds. Request for standardization of applications and that information carry over to other MCOs. 	
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	<p>Answer: Looking at ways to streamline but respect the MCOs who are responsible for ensuring providers are credentialed.</p> <ul style="list-style-type: none"> □ Questions: Billing; Service definitions (how much flexibility); expanding services that are not clinically driven; who to direct questions □ Question regarding Peer Coordinators & ICF funds. Want to know where funds go. Funds per month per Medicare eligible rating. Capitation payments determined over three year period. Data determines the capitation rates. Effort to look at why discrepancies (vast difference). Some stabilization as result. County of eligibility determine this, not place of service – DWAC may want to look at this. 										
Conclusions	<ul style="list-style-type: none"> ▪ Can begin looking at the outcomes of PBH and Western Highlands. WH cannot be compared to present day PBH, must go back to PBH process five years ago. However, Western Highlands does not have five years to prepare. ▪ The other LME-MCO are in the implementation phase. Monitoring and outcome measures are the types of issues to be brought to this group for review. ▪ Need to work with PBH to determine what to measure regarding IDD services ▪ NCTOPPS one of the outcome systems to look at. A lot of information is available at the Division already. Try to link the existing data together. (Issue raised about consumers filling out surveys without influence from others) ▪ DSOHF source of historical data on hospital referrals that can be used to compare ▪ SAMSHA incident rates to compare with others nationally. ▪ DMH Quality Management Team working on measures ▪ Direct questions for future Committee review to Kelly and Ken 										
Action Items											
<ul style="list-style-type: none"> □ Provide list of data and the types of elements DMA & DMHDDSAS currently collects. Get a list to the Committee. □ Bring Quality Management measures to next meeting to help determine how measures are developed and identified. □ Information currently available from DMA to be provided to DWAC members prior to next meeting. □ Provide core indicator outcomes to committee □ Have follow-up discussion with Committee about Outcome measures 	<table border="1"> <tr> <td>Kelly Crosbie/Ken Marsh</td><td>February 27, 2012</td></tr> <tr> <td>Ken Marsh/Kathy Nichols</td><td></td></tr> <tr> <td>Kathy Nichols</td><td></td></tr> <tr> <td>Ken Marsh</td><td></td></tr> <tr> <td>Ken Marsh/Kathy Nichols</td><td></td></tr> </table>	Kelly Crosbie/Ken Marsh	February 27, 2012	Ken Marsh/Kathy Nichols		Kathy Nichols		Ken Marsh		Ken Marsh/Kathy Nichols	
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6. Agenda topic: Schedule for 2012 and Travel Forms

Presenter(s): Ken Marsh

Discussion	<ul style="list-style-type: none"> ▪ Proposed schedule for 2012 reviewed ▪ Travel authorization/reimbursement available for eligible service recipients & family members. Assistance available at end of each meeting to complete and submit. 		
Conclusions	<ul style="list-style-type: none"> ▪ Schedule approved 		
Action Items			
<ul style="list-style-type: none"> □ Contact the Clarion for recipients and family members of committee members plan for direct stay to be billed to DMA. 	<table border="1"> <tr> <td>Kathy Nichols</td><td>February 27, 2012</td></tr> </table>	Kathy Nichols	February 27, 2012
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7. Agenda topic: Public Comment Period

Moderator(s): Steve Jordan

Discussion	<ul style="list-style-type: none"> ▪ Q: Will information be available on Web? A: Yes, on both DMA and DMHDDSAS and waiver pages and develop DWAC section in approximately a week. Comments can also be directed to those websites ▪ Paula Cox Fishman requested DWAC keep an eye on incentives for providing care to those individuals with more intense care needs ▪ Louise Fisher, Advocate for Mentally Ill, requested we redefine “recovery” in individuals with a condition that you can’t recover from, i.e., diabetes. ▪ Jerry Smith – Advocate, ARC of NC. Requesting list of service definitions. Due to changes, need to know what used to be available and what has replaced or most closely replaces those services OR what former services are called now. ▪ Daley – Defined recovery as a process/journey 		
Conclusions			
Action Items			
<ul style="list-style-type: none"> □ Need to create a public comments sign-up sheet prior to the next meeting 	<table border="1"> <tr> <td>Ken Marsh</td><td>February 27, 2012</td></tr> </table>	Ken Marsh	February 27, 2012
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Adjourned 12:50 p.m.

Next Meeting: February 28, 2012, 1:00 p.m. – 3:00 p.m.

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